



Case Study

Client: iHub

Project: HR services

Dates: 2007 – 2008

Client requirement

iHub is an innovative hosted business communication service provider, offering solutions for companies to simplify and improve their telecommunications and reduce costs.

The company was a high tech start-up in 2006 and needed to ensure that it followed employment law and all appropriate rules and regulations when it came to taking on staff. It also required internal procedures that were efficient and effective; it wanted to focus on what it was in business for - providing great communications services to its clients - not get side-tracked by HR issues. To ensure it could stay focused, iHub brought in Business Adrenalin to take care of its HR requirements.

Overview

Business Adrenalin used its knowledge of employment law to ensure that iHub followed best practice in setting up HR procedures. With no in-house HR department, it was important to the company that the detail was taken care of.

iHub called upon Business Adrenalin as and when required, gaining support and expert input into issues as diverse as employment contracts, recruitment, reward, discipline and holiday entitlement.

The result

iHub now has a clear, robust set of processes and procedures, which help to ensure that on the staff side it is effectively run. The company still calls upon Business Adrenalin from time to time to provide expert consultancy services on HR issues.

Client view

“We had to make sure that we did everything correctly and Business Adrenalin ensured that was the case. We now have procedures in place that we didn’t have before, which give us great confidence in dealing with our staff. Business Adrenalin are highly professional and highly recommended.”

Stuart Munro

Sales and Business Development Director